



End Of Sale Product Marketing Bulletin – PMB-AIT10220

Date: 7/31/19

Business Segment: EMC DCS SPG Other

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Description:	GC420, GK888 and GT800: End of Sale (EOS) Announcement
Reason for Change:	PMB-AIT10220: End of Sale of GC420, GK888 and GT800 and Transition to ZD220, ZD230, ZD888, and ZD420

1. Transition Overview

With the introduction of the ZD220, ZD230, and ZD888 printers, Zebra is announcing that we will no longer promote or market the selected part numbers of the GC420, GK888, and GT800 desktop printers. Please see below for the specific part numbers impacted by this announcement.

2. Product Transition Timeline and Mapping Table

Product Transition	Date
Last Book Date	GT800, GT800 Plus, GK888E, GK420T Plus, GK420E: January 31, 2020 GC420/GK888: April 30, 2020
Last Ship Date	GT800, GT800 Plus, GK888E, GK420T Plus, GK420E: March 31, 2020 GC420/GK888: June 30, 2020
End of Service Date	GT800, GT800 Plus, GK888E, GK420T Plus, GK420E: March 31, 2023 GC420/GK888: June 30, 2023

*** Note: Any changes to above timeline will be communicated via a revised Distributor Notice (DN) and/or Product Marketing Bulletin (PMB).**

Discontinued Part Number	Replacement Part Number	Replacement Part Description
GC420/GT800 APAC		
GC420-100420-000	ZD23042-30PC00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Ethernet
GC420-100510-000	ZD22042-T0PG00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB
GC420-100511-000	ZD22042-T11G00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, US Power Cord, USB, Dispenser (Peeler)
GC420-100520-000	ZD22042-T0PG00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB
GC420-100521-000	ZD22042-T1PG00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Dispenser (Peeler)
GC420-100540-000	ZD22042-T06G00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, Australia Power Cord, USB
GC420-1005G0-000	ZD22042-T0GG00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, India Power Cord, USB
GC420-200510-000	ZD22042-D01G00EZ	Direct Thermal Printer ZD220; Standard EZPL, 203 dpi, US Power Cord, USB
GC420-200511-000	ZD22042-D11G00EZ	Direct Thermal Printer ZD220; Standard EZPL, 203 dpi, US Power Cord, USB, Dispenser (Peeler)
GC420-200520-000	ZD22042-D0PG00EZ	Direct Thermal Printer ZD220; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB
GC420-200540-000	ZD22042-T06G00EZ	Thermal Transfer Printer (74M) ZD220; Standard EZPL, 203 dpi, Australia Power Cord, USB
GC420-2005G0-000	ZD22042-D0GG00EZ	Direct Thermal Printer ZD220; Standard EZPL, 203 dpi, India Power Cord, USB
GT800-1004P0-100	ZD23042-30PC00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Ethernet
GT800-100510-100	ZD23042-30PG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB
GT800-1005G0-100	ZD23042-30GG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, India Power Cord, USB
GT800-1005P0-100	ZD23042-30PG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB

GT800-1005P1-100	ZD23042-31PG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Dispenser (Peeler)
GT800-1005P2-100	ZD23042-32PG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Cutter
GT800-3004G0-100	ZD42043-T0GE00EZ	TT Printer ZD420; Standard EZPL, 300 dpi, India Cord, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GT800-3004P0-100	ZD42043-T0PE00EZ	TT Printer ZD420; Standard EZPL, 300 dpi, APAC Cord bundle (EU, UK, AUS, JP), USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GT800-300512-100	ZD23042-321G00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, US Power Cord, USB, Cutter
GT800-3005G0-100	ZD42043-T0G000EZ	TT Printer ZD420; Standard EZPL, 300 dpi, India Cord, USB, USB Host, Modular Connectivity Slot
GT800-3005P0-100	ZD42043-T0P000EZ	TT Printer ZD420; Standard EZPL 300 dpi, APAC Cord bundle (EU, UK, AUS, JP), USB, USB Host, Modular Connectivity Slot
GT800-3005P2-100	ZD23042-32PG00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Cutter
GT800-3004P2-100	ZD42043-T0PE00EZ + Cutter AMK	TT Printer ZD420; Standard EZPL, 300 dpi, APAC Cord bundle (EU, UK, AUS, JP), USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GT800-3005G1-100	ZD42043-T0G000EZ + Dispenser AMK	TT Printer ZD420; Standard EZPL, 300 dpi, India Cord, USB, USB Host, Modular Connectivity Slot
GT800-3005G2-100	ZD42043-T0G000EZ + Cutter AMK	TT Printer ZD420; Standard EZPL, 300 dpi, India Cord, USB, USB Host, Modular Connectivity Slot
GT80P-1004P0-100	ZD23042-30PC00EZ	Thermal Transfer Printer (74/300M) ZD230; Standard EZPL, 203 dpi, APAC Power Cord bundle (EU, UK), USB, Ethernet

Discontinued Part Number	Replacement Part Number	Replacement Part Description
GK888/GT800 China		
GK888-130470-000	ZD88842-309C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GK888-130471-000	ZD88842-319C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet, Dispenser (Peeler)
GK888-130472-000	ZD88842-329C00EZ	Thermal Transfer Printer ZD888; Standard EZPL, 203 dpi, 74M/300M Ribbon, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet, Cutter
GK888-130570-000	ZD88842-309G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB
GK888-130570-0DA	ZD888CN-T09G00EZ	Thermal Transfer Printer (74M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB
GK888-130571-000	ZD88842-319G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Dispenser (Peeler)
GK888-130572-000	ZD88842-329G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Cutter
GK888-230470-000	ZD88842-D09C00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB, Ethernet
GK888-230570-000	ZD88842-D09G00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB
GK888-230572-000	ZD88842-D29G00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB, Cutter
GT800-130470-100	ZD88842-309C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GT800-130471-100	ZD88842-319C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet, Dispenser (Peeler)
GT800-130472-100	ZD88842-329C00EZ	Thermal Transfer Printer ZD888; Standard EZPL, 203 dpi, 74M/300M Ribbon, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet, Cutter
GT800-130570-100	ZD88842-309G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB

GT800-130571-100	ZD88842-319G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Dispenser (Peeler)
GT800-130572-100	ZD88842-329G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Cutter
GT800-330470-100	ZD42043-T09E00EZ	TT Printer ZD420; Standard EZPL 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GT800-330570-100	ZD42043-T09000EZ	TT Printer ZD420; Standard EZPL, 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, Modular Connectivity Slot
GT800-330571-100	ZD42043-T19000EZ	TT Printer ZD420; Standard EZPL 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, Modular Connectivity Slot, Dispenser (Peeler)
GT80P-100470-100	ZD88842-309C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GT810-130570-100	ZD888GW-309C00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GT830-130570-100	ZD88WHC-309C00EZ	Thermal Transfer Printer (74/300M) ZD888 (white version); Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GT830-130571-100	ZD88842-319G00EZ	Thermal Transfer Printer (74/300M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Dispenser (Peeler)
GT800-330471-100	ZD42043-T09E00EZ + Dispenser AMK	TT Printer ZD420; Standard EZPL 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, BTLE, Modular Connectivity Slot - Ethernet
GT800-330472-100	ZD42043-T09E00EZ + Cutter AMK	Thermal Transfer Printer ZD888; Standard EZPL, 203 dpi, 74M/300M Ribbon, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet
GT800-330572-100	ZD42043-T09000EZ + Cutter AMK	TT Printer ZD420; Standard EZPL 300 dpi, Chinese Cord, Swiss and SimSun font, USB, USB Host, Modular Connectivity Slot
GK4E-202270-000	ZD88842-D09C00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB, Ethernet
GK4E-202271-000	ZD88842-D19C00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet, Dispenser (Peeler)

GK88-202270-000	ZD88842-D09C00EZ	Direct Thermal Printer ZD888; Standard EZPL, 203 dpi, Chinese Cord, Swiss and SimSun font, USB, Ethernet
GT80P-100470-100	ZD88842-T09C00EZ	Thermal Transfer Printer (74M) ZD888; Standard EZPL, 203 dpi, Chinese Power Cord, Swiss and SimSun font, USB, Ethernet

3. Accessories and Peripherals: Transition Timeline and Mapping Table

This announcement does not include the discontinuation of any accessories.

4a. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation (“Zebra”) will provide service and support for products manufactured by Zebra for a period of three years commencing on the last day of the product’s final shipment.

Zebra will make reasonable, commercial attempts to continue to repair products beyond the three-year period at Zebra’s option:

- To meet contract commitments
- Where a significant commercial requirement is identified
- Where Zebra judges that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life period may be changed at Zebra’s sole discretion.

Customers wishing to purchase a Zebra Support Contract can do so through the normal channels they currently follow to purchase Zebra products and services.

For more information:

- **Zebra employees:** Visit [Zebra Services home page](#)
- **Partners:** Visit the Products, Services & Supplies tab of [Partner Gateway](#)

4b. Service and Support: Software End of Service Life Policy

For software applications that have been announced End of Sale (EOS), conclusion of support for these products follows a defined timeline beginning from the product End of Sale announcement (the “EOS Announcement”). For customers with products covered by a Zebra services agreement (the “Support Contract”) at the time of the EOS Announcement, the software maintenance portion of its Support Contract, as defined in the Service Description Document applicable to the product EOS (the “Software

Maintenance”), will continue for up to twelve (12) months from the EOS Announcement date. Zebra reserves the right, at its sole discretion, to end such Software Maintenance earlier than this date should conditions warrant.

For customers with products covered by a Support Contract at the time of the EOS Announcement, Technical Support, defined as telephone and e-mail support through Zebra’s Customer Support Center, continues through the completion of the customer’s software Support Contract, regardless of the availability of Software Maintenance on the EOS software product.

Customers with products covered by a Support Contract that are not using the most current release of the applicable software product on the EOS Announcement date may update to the most current release after the EOS Announcement, subject to this Statement and the terms of the Service Description Document applicable to customer’s Support Contract.

As of the software product EOS Announcement date, any existing multi-year Support Contracts for that product will no longer be available. New customers may purchase any existing multi-year contracts up to and including the EOS effective date. Any request for a multi-year software Support Contract for an existing customer must be approved by Zebra’s Solutions Services and the applicable Product organization(s).

As of the EOS Announcement date, only annual Support Contracts and one-year renewal Support Contracts will be available without a special approval, as indicated above. Availability of Software Maintenance will be as described above. Technical Support, as described above, will continue up until the conclusion of the customer’s Support Contract.

5. Frequently Asked Questions

Q: Is the ZD200 & ZD888-series backwards compatible with legacy Zebra printer models?

A: Yes, ZD200 and the ZD888-series printers support ZPL in the same manner as GC420, GK888, and GT800 models. Updated Windows drivers are available for download from www.Zebra.com. In many cases, ZD200 and ZD888-series printers offer new features – for example 300M transfer ribbon support – which can be leveraged by users as they desire. Existing media and ribbons which are used on previous Zebra models will be supported by the new ZD200 and ZD888-series models.

End of Life Timeline Definitions:

First RMA Request Date: First date distributors & partners can request RMA for return of EOL product.

Last RMA Request Date: Last date distributors & partners can request RMA for return of EOL product.

Last Channel Return Date: Last date physical product returns will be accepted (30 days after approval of RMA).

Last Book Date: Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.

Last Ship Date: Latest date for which a customer can request product delivery.

End of Service Life Date: Last date technical support and repair services are available.

Warranty: See Zebra Warranty at <https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html>

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